# **Terms and Conditions**

**Effective Date:** 1/04/2025

Company Name: Westerngate Overseas Consultants

Website: https://www.westerngate.co.in

These Terms and Conditions govern your use of our website and services. By accessing our website or using our services, you agree to comply with and be bound by these Terms. If you do not agree, please do not use our services.

#### 1. Services

Westerngate provides services including but not limited to:

- Student visa consultation
- Immigration and visa processing support
- University admission guidance
- Travel and accommodation assistance

All services are subject to availability, eligibility, and compliance with respective country rules.

### 2. Eligibility

To use our services, you must:

- Be at least 18 years old, or have parental/guardian consent if younger
- Provide accurate and complete personal information
- Have valid documentation for visa or admission purposes

We reserve the right to decline service to anyone at our discretion.

# 3. User Responsibilities

By using our services, you agree to:

- Provide truthful, accurate, and up-to-date information
- Cooperate with our team throughout the process
- Not misuse the website for illegal or unauthorized activities

 Follow the rules and procedures of the concerned embassy, university, or government body

### 4. Payments and Fees

- All fees for visa, consultation, or processing services must be paid in full before the service is initiated
- Fees are non-refundable unless explicitly stated in writing
- Westerngate is not responsible for third-party charges such as embassy fees, travel costs, or university application fees

#### 5. Visa and Admission Outcomes

Westerngate offers professional assistance and support; however:

- We do not guarantee visa approval, university admission, or job placements
- Final decisions lie with the embassy, immigration authority, or institution
- Clients are responsible for submitting correct documents on time

## 6. Intellectual Property

All content on the website (text, images, logos, graphics) is the property of Westerngate and is protected by copyright laws. You may not reproduce, distribute, or use our content without written permission.

# 7. Limitation of Liability

Westerngate shall not be liable for:

- Any loss, delay, or denial related to visa or university decisions
- Travel disruptions, legal issues, or third-party errors
- Damages arising from the use or inability to use our services

Our liability is limited to the amount paid for our services.

#### 8. Termination

We reserve the right to suspend or terminate services if:

- False or misleading information is provided
- Payments are not completed
- There is misuse or abuse of our services

No refunds will be issued upon termination due to user misconduct.

### 9. Privacy

Your use of our services is also governed by our <u>Privacy Policy</u>, which outlines how we collect and handle your personal information.

# 10. Changes to Terms

Westerngate may modify these Terms at any time without prior notice. Any changes will be posted on this page with an updated date. Your continued use of the site constitutes acceptance of the new Terms.

#### 11. Contact Information

For questions about these Terms and Conditions, please contact:

#### **Westerngate Overseas**

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